

January 2003: Trouble-shooting for problem installs of Simply 2003 Basic or Pro.

1) EFT DIRECT:

For EFT direct with version 9.0, a small update is needed to make it work with the January tax update. This update can be found at:

http://www.simplyaccounting.com/ce/support/service_packs_eft2003.asp

This link is on the public area of SA site therefore no login information is required.

If you or your clients have moved up to Simply Accounting 2003, a new version of EFT direct is needed altogether. The new version can be installed from the Simply Accounting CD. Simply Accounting 2003 Basic users can upgrade for \$15 by calling Client Care for an unlocking code. Simply Accounting 2003 PRO users are entitled to EFT Direct at no charge - just install the update directly from the Simply Accounting 2003 PRO CD.

2) KEYCODES: Basic and Pro

Everyone needs to go online and register Simply Accounting (both Basic and Pro). This takes only a few minutes, and an email is automatically generated to send you the information you need.

The most important thing to remember is that the company name you punch into Simply Accounting during the registration process must be typed EXACTLY as you see it in the email that we send you. IT IS CASE SENSITIVE. (Even whether the period after Ltd. is there or not!) The Keycode is generated using a mathematical equation that uses the company name.

The link to register is: <http://www.simplyaccounting.com/keyreg/>

HAPPY INSTALLS! From Diana Read-Miedema, SIMPLY FINANCIALS, January 7, 2003